

Additional Information

like to confirm the following:

Page 3 section 1.1 - there is a formatting error on the 5th and 6th bullet points which should be combined to read: acknowledge all written communications from local councils (including letters, faxes and emails) and provide a substantive reply to all written communications that require a response in line with the Council's Service Standards.

Snow Wardens

Clarity has been requested on the role of a snow warden. This is a title given to a nominated person from a Parish or Town Council who acts as our local "eyes and ears" in respect of dealing with winter maintenance issues. The wardens liaise directly with the local highways office and can advise on things such as if the salt bins need filling.

With the introduction of our Customer Services Centre and increased use of the internet the way people interact with us has changed in recent years so the role of a warden may no longer be as critical. However, if local councils wish to designate someone as a snow warden we would be very pleased to work with them.

Tree Wardens

The tree warden scheme is a national initiative to enable people to plan an active role in conserving and enhancing their local trees and woods. The scheme was founded by the Tree Council with the support of the DCLG.

Tree wardens are volunteers, usually appointed by Parish Councils, who may help gather information about their local trees, get involved in local tree matters and encourage local practical projects to do with trees and woods.

Within Shropshire, tree wardens are currently helping particularly in delivery of the Council's 'free tree scheme', administered through the Natural Environment Team at Shirehall and colleagues in the AONB office and Parks & Countryside Team.

More information about the tree warden scheme itself can be found on the Tree Council's website at <http://www.treecouncil.org.uk/?q=tree-wardens-homepage>

Street Lighting Grants

Shropshire Council has a grant scheme whereby if Town and Parish Councils upgrade their "parish lights" to an adoptable standard a grant of 25% of the cost of the works could be met by Shropshire Council. Take up of the scheme has historically been limited as the cost of funding the other 75% of the scheme is often prohibitive for local councils.



Your Special Edition
complimentary
use period has ended.
Thank you for using
PDF Complete.

[Click Here to upgrade to
Unlimited Pages and Expanded Features](#)

7

ation, however the extreme pressure on the
ars from things such as rising energy prices
at Shropshire Council has had to spend all of
ntaining its own adopted lights, leaving no
budget available to fund any grants to local councils.

Therefore at this time we are not able to offer grants for Street Lighting u nder
this scheme and it may therefore be better not to include it within the Charter
at this stage. We apologise for any mis -information and raised expectations in
this regard.